



# MULTIFAMILY RECYCLING CONTAMINATION MANAGEMENT TIPS

Texas Disposal Systems reserves the right to refuse service of contaminated recycling containers. We advise property managers to inspect recycling carts and dumpsters for service issues routinely.

If your recycling containers become contaminated, please contact the Resource Recovery Office within 24-48 hours. Our team can request courtesy swaps for infrequent contamination issues. Property management is responsible for service fees incurred by continuously contaminated containers.

Please be aware termination of service without approval from our office is a breach of ordinance.

## Tips for preventing contamination:

- Clearly label recycling carts, dumpsters, or chutes
- Implement weekly recycling inspections before & after service
- Routine outreach: social media, email communication, flyers, events
- Adjusting containers during move-in & out
- Ensure all team members are knowledgeable about recycling service

## Tips for resolving contamination:

- Contact our office - we will provide contamination notices for distribution
- Increase outreach: social media, email communication, flyers, events
- Re-evaluate service issues
- If necessary, we will provide a 2nd contamination notice informing residents that on-site recycling service will be reduced or terminated if contamination continues
- If no improvement, our office will provide a final notice of service changes and schedule necessary work orders